<table>
<thead>
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<th>Section</th>
<th>Page</th>
</tr>
</thead>
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<td>Complete Insert Windows</td>
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<td>Sash Balancers</td>
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<td>Sash Balancers</td>
<td>16</td>
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<tr>
<td>Balancer Parts</td>
<td>17</td>
</tr>
<tr>
<td>Glass</td>
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<tr>
<td>Glass - Picture and Transom Units</td>
<td>18</td>
</tr>
<tr>
<td>Insect Screens</td>
<td>19</td>
</tr>
<tr>
<td>Insect Screen - Full</td>
<td>19</td>
</tr>
<tr>
<td>Insect Screen - Half</td>
<td>20</td>
</tr>
<tr>
<td>Insect Screen Parts</td>
<td>21</td>
</tr>
<tr>
<td>Grilles</td>
<td>22</td>
</tr>
<tr>
<td>Interior Grilles</td>
<td>22</td>
</tr>
<tr>
<td>Interior Grille Parts</td>
<td>22</td>
</tr>
<tr>
<td>Frames</td>
<td>23</td>
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<tr>
<td>Frame Assembly</td>
<td>23</td>
</tr>
<tr>
<td>Jamb Liners</td>
<td>24</td>
</tr>
<tr>
<td>Stops</td>
<td>25</td>
</tr>
<tr>
<td>Filler</td>
<td>26</td>
</tr>
<tr>
<td>Frame Parts</td>
<td>27</td>
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<tr>
<td>Joining Components</td>
<td>29</td>
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<tr>
<td>Section</td>
<td>Page</td>
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<tr>
<td>--------------------------</td>
<td>------</td>
</tr>
<tr>
<td>Narrow Joining Parts</td>
<td>29</td>
</tr>
<tr>
<td>Installation Materials</td>
<td>30</td>
</tr>
<tr>
<td>Service Replacement</td>
<td>33</td>
</tr>
<tr>
<td>Service Replacement Only</td>
<td>33</td>
</tr>
<tr>
<td>Complete Frame</td>
<td>33</td>
</tr>
<tr>
<td>Glazing Bead</td>
<td>34</td>
</tr>
<tr>
<td>Exterior Grilles - HDN</td>
<td>36</td>
</tr>
</tbody>
</table>
400 Series Tilt-Wash Insert Windows (2011 to Present)

Tilt-Wash Insert Windows

Parts Illustration

Manufactured 2011 to Present

Tilt-Wash Picture & Transom Insert Window Unit Parts
Unit Sizes

Unit Size Chart

Tilt-Wash Insert Window Size Ranges

**Double-Hung - Equal Sash**

<table>
<thead>
<tr>
<th>Unit Size</th>
<th>Custom Heights</th>
</tr>
</thead>
<tbody>
<tr>
<td>0&quot;</td>
<td>36.5&quot; to 40.5&quot;</td>
</tr>
<tr>
<td>8&quot;</td>
<td>35.5&quot; to 39.5&quot;</td>
</tr>
<tr>
<td>14&quot;</td>
<td>35.5&quot; to 39.5&quot;</td>
</tr>
</tbody>
</table>

**Double-Hung - Cottage & Reverse Cottage Sash**

<table>
<thead>
<tr>
<th>Unit Size</th>
<th>Custom Heights</th>
</tr>
</thead>
<tbody>
<tr>
<td>0&quot;</td>
<td>43&quot; to 47&quot;</td>
</tr>
<tr>
<td>8&quot;</td>
<td>42&quot; to 46&quot;</td>
</tr>
<tr>
<td>14&quot;</td>
<td>42&quot; to 46&quot;</td>
</tr>
</tbody>
</table>

**Available in 1/8" increments.**

Height limits for double-hung and picture insert windows depend on new insert window sill angle.

For picture and transom insert windows, either height or width must be 68" or less and height plus width cannot be less than 28".

Tilt-Wash Picture & Transom Insert Window Unit Sizes
Custom Window Sizes

Note:
Tilt Wash Insert Windows are available in custom sizes in 1/8” increments between the smallest and the largest standard sizes. Most replacement parts for custom-sized windows are made to order and can be ordered with the Product ID found on the identification label and a description of the part needed. See Service Guide 9051877. See Size Chart.

400 Series Product Label

Note:
Every Tilt Wash Insert Window will have an identification label or glass etching containing a unique Product ID. The label on a double-hung insert is located in the upper left corner of the upper sash head jamb track. The label on a picture or transom unit is located under the side stop in the lower right-hand corner or etched into the glass. See Service Guide 9051877. The Product ID may be up to 14 digits long (excluding hyphens), depending on the age of the unit. Replacement parts will also get their own unique Product ID. When ordering replacement parts, providing the Product ID ensures that replacement parts match the specifications.
Product History

**Milestones**

<table>
<thead>
<tr>
<th>Year</th>
<th>Event Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2011</td>
<td>Tilt-Wash Insert Windows introduced.</td>
</tr>
</tbody>
</table>

7/18/11
400 Series Tilt-Wash Insert Windows (2011 to Present)

Tilt-Wash Insert Windows

Complete Insert Windows

<table>
<thead>
<tr>
<th>Complete Insert Windows</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Complete Insert Window</strong></td>
</tr>
</tbody>
</table>

| Note: |
| All Tilt-Wash insert windows are made to order. |
| Perma-Shield® Narroline® and Primed Narroline® windows one-step and two-step sills are at a 14° angle. |

**Exterior color options:**
White, Terratone®, Sandtone, Forest Green, Canvas, Dark Bronze, Black

**Interior finish options:**
Pine or Prefinished White

**Glass options:**
- High-Performance Low-E4®
- High-Performance Low-E4® SmartSun™
- High-Performance Low-E4® Sun
- High Performance Low-E4® Tempered
- High-Performance Low-E4® SmartSun™ Tempered
- High-Performance Low-E4® Sun Tempered.
Other glass options are available. Contact your Andersen supplier.

**Factory applied grille options:**
- Finelight™ grilles-between-the-glass
- High-definition grilles - Full divided light with spacer
- Simulated divided light without spacer
- Exterior grilles

**To order, state:**
1. Description of Part (Complete Insert)
2. Quantity
3. Product ID (from product label, see page 5)
4. Options Desired
Sash

Sash - Upper or Lower

Note:
See latest Product Details. See Service Guide 0005177.

Replacement sash is made to order. Sash does not include hardware.

**Exterior color options:**

<table>
<thead>
<tr>
<th>Color</th>
<th>White</th>
<th>Terratone*</th>
<th>Sandstone</th>
<th>Forest Green</th>
<th>Canvas</th>
<th>Dark Bronze</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Interior finish options:**

<table>
<thead>
<tr>
<th>Finish</th>
<th>Pine</th>
<th>Prefinished White</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Glass options (See Logo example):**

<table>
<thead>
<tr>
<th>Glass Type</th>
<th>High-Performance Low-E4®</th>
<th>High-Performance Low-E4® SmartSun™</th>
<th>High-Performance Low-E4® Sun</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>High Performance Low-E4®</td>
<td>High Performance Low-E4® SmartSun™</td>
<td>High Performance Low-E4® Sun</td>
</tr>
<tr>
<td></td>
<td>Tempered</td>
<td>Tempered</td>
<td>Tempered</td>
</tr>
</tbody>
</table>

**Glass pane thickness:**

<table>
<thead>
<tr>
<th>Glass Date</th>
<th>Pane Thickness</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016 - Present</td>
<td>2.2</td>
</tr>
<tr>
<td>2011 - 2015</td>
<td>3.0</td>
</tr>
</tbody>
</table>

**Factory applied grille options:**

- Finelight™ grilles-between-the-glass
- High-definition grilles - Full divided light with spacer
- Simulated divided light without spacer
- Exterior grilles

To order, state:
1. Description of Part (upper or lower sash)
2. Quantity
3. Product ID (from product label, see page 5)
4. Glass Pane Thickness (if not available from ID)
5. Options Desired (if different than original product)
### Weatherstrip

**Note:**
See [Weatherstrip Replacement Video](#).

#### Weatherstrip - Top and Bottom Rail

<table>
<thead>
<tr>
<th>Finish</th>
<th>Order No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Grey</td>
<td>9043388</td>
</tr>
<tr>
<td>White</td>
<td>By description</td>
</tr>
</tbody>
</table>

**Note:**
Cut to size if necessary.

#### Weatherstrip - Upper Check Rail

<table>
<thead>
<tr>
<th>Order No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1631842</td>
</tr>
</tbody>
</table>

**Note:**
Cut to size if necessary.

#### Weatherstrip - Side/Stile

<table>
<thead>
<tr>
<th>Length</th>
<th>Order No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>36 11/16</td>
<td>1631547</td>
</tr>
<tr>
<td>71 11/16</td>
<td>1631514</td>
</tr>
</tbody>
</table>

**Note:**
Cut to size if necessary.

#### Weatherstrip - Check Rail Dust Pad

<table>
<thead>
<tr>
<th>Order No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1623072</td>
</tr>
</tbody>
</table>

**Note:**
Cut to size if necessary.
## Sash Hardware / Lock Kits

**Note:**
See [Replacement Video](https://www.youtube.com/watch?v= replacement_video_id).

### Lock Kit - Flush Mount / Composite

- **Kit includes:**
  - (1) Lock
  - (1) Keeper
  - (4) Screws.

**Note:**
Used as standard through 2012.

<table>
<thead>
<tr>
<th>Finish</th>
<th>Order No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stone</td>
<td>1630020</td>
</tr>
<tr>
<td>White</td>
<td>1630029</td>
</tr>
</tbody>
</table>

### Lock Kit - Flush Mount / Estate

- **Kit includes:**
  - (1) Lock
  - (1) Keeper
  - (4) Screws
  - [Accessory Guide 0005256](https://www.accessory_guide_link).

See page 11 for individual screws. Distressed Nickel uses Satin Nickel finish, Distressed Bronze uses Black finish.

**Note:**
Can be used as an upgrade to standard hardware.

<table>
<thead>
<tr>
<th>Finish</th>
<th>Order No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Antique Brass</td>
<td>1600695</td>
</tr>
<tr>
<td>Bright Brass</td>
<td>1669321</td>
</tr>
<tr>
<td>Chrome</td>
<td>1669323</td>
</tr>
<tr>
<td>Brushed Chrome</td>
<td>1600406</td>
</tr>
<tr>
<td>Satin Nickel</td>
<td>1642924</td>
</tr>
<tr>
<td>Oil Rubbed Bronze</td>
<td>1642923</td>
</tr>
<tr>
<td>Distressed Bronze</td>
<td>1600407</td>
</tr>
<tr>
<td>Distressed Nickel</td>
<td>1600401</td>
</tr>
</tbody>
</table>
Lock Kit - Traditional

Kit includes:
(1) Lock (metal)
(1) Keeper (metal)
(4) Screws

Note:
Used as standard from 2013 to present. Can be used as an upgrade on sash with flush mount hardware.

<table>
<thead>
<tr>
<th>Finish</th>
<th>Order No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stone</td>
<td>9069432</td>
</tr>
<tr>
<td>White</td>
<td>9069433</td>
</tr>
<tr>
<td>Black</td>
<td>9069434</td>
</tr>
<tr>
<td>Gold Dust</td>
<td>9069435</td>
</tr>
</tbody>
</table>

Screw - Lock and Keeper

<table>
<thead>
<tr>
<th>Description</th>
<th>Color</th>
<th>Order No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>6-10 x 3/4˝ PLS Z PH SP oval STL ZD</td>
<td>Stone</td>
<td>3620225</td>
</tr>
<tr>
<td></td>
<td>White</td>
<td>3620226</td>
</tr>
<tr>
<td></td>
<td>Gold Dust</td>
<td>9004465</td>
</tr>
<tr>
<td></td>
<td>Black</td>
<td>9004466</td>
</tr>
<tr>
<td></td>
<td>Bright Brass</td>
<td>9004467</td>
</tr>
<tr>
<td></td>
<td>Satin Nickel</td>
<td>9004468</td>
</tr>
<tr>
<td></td>
<td>Oil-Rubbed Bronze</td>
<td>9004469</td>
</tr>
<tr>
<td></td>
<td>Antique Brass</td>
<td>9004470</td>
</tr>
<tr>
<td></td>
<td>Brushed Chrome</td>
<td>9004471</td>
</tr>
<tr>
<td></td>
<td>Polished Chrome</td>
<td>9004472</td>
</tr>
</tbody>
</table>
Sash Hardware / Lifts

**Note:**
Bar lift and hand lift quantity of one, finger lift quantity of two.

### Lift w/Screws - Classic

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Stone</td>
<td>1630027</td>
<td>1643001</td>
<td>1643003</td>
</tr>
<tr>
<td>White</td>
<td>1630025</td>
<td>1643002</td>
<td>1643004</td>
</tr>
</tbody>
</table>

### Lift w/Screws - Traditional (8/2017 - Present)

**Note:**
For units manufactured from 2011 to July 2017 see Traditional style lifts in A-Series Double-Hung section.

<table>
<thead>
<tr>
<th>Color</th>
<th>Bar Lift w/Screws Order No.</th>
<th>Hand Lift w/Screws Order No.</th>
<th>Finger Lift w/Screws Order No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>White</td>
<td>9159470</td>
<td>9159482</td>
<td>9159494</td>
</tr>
<tr>
<td>Stone</td>
<td>9159471</td>
<td>9159483</td>
<td>9159495</td>
</tr>
<tr>
<td>Gold Dust</td>
<td>9159468</td>
<td>9159480</td>
<td>9159492</td>
</tr>
<tr>
<td>Black</td>
<td>9159469</td>
<td>9159481</td>
<td>9159493</td>
</tr>
<tr>
<td>Bright Brass</td>
<td>9159461</td>
<td>9159473</td>
<td>9159485</td>
</tr>
<tr>
<td>Satin Nickel</td>
<td>9159465</td>
<td>9159476</td>
<td>9159489</td>
</tr>
<tr>
<td>Oil-Rubbed Bronze</td>
<td>9159463</td>
<td>9159475</td>
<td>9159487</td>
</tr>
<tr>
<td>Antique Brass</td>
<td>9159460</td>
<td>9159472</td>
<td>9159484</td>
</tr>
<tr>
<td>Brushed Chrome</td>
<td>9159462</td>
<td>9159474</td>
<td>9159486</td>
</tr>
<tr>
<td>Polished Chrome</td>
<td>9159464</td>
<td>9159477</td>
<td>9159488</td>
</tr>
<tr>
<td>Distressed Bronze</td>
<td>9159466</td>
<td>9159478</td>
<td>9159490</td>
</tr>
<tr>
<td>Distressed Nickel</td>
<td>9159467</td>
<td>9159479</td>
<td>9159491</td>
</tr>
</tbody>
</table>
### Lift w/Screws - Estate

<table>
<thead>
<tr>
<th>Color</th>
<th>Order No.</th>
<th>Order No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Antique Brass</td>
<td>1600694</td>
<td>1600693</td>
</tr>
<tr>
<td>Bright Brass</td>
<td>1643043</td>
<td>1643040</td>
</tr>
<tr>
<td>Chrome</td>
<td>1643045</td>
<td>1643042</td>
</tr>
<tr>
<td>Brushed Chrome</td>
<td>1600404</td>
<td>1600402</td>
</tr>
<tr>
<td>Satin Nickel</td>
<td>1642922</td>
<td>1642920</td>
</tr>
<tr>
<td>Oil Rubbed Bronze</td>
<td>1642921</td>
<td>1642919</td>
</tr>
<tr>
<td>Distressed Bronze</td>
<td>1642932</td>
<td>1642931</td>
</tr>
<tr>
<td>Distressed Nickel</td>
<td>1600405</td>
<td>1600403</td>
</tr>
</tbody>
</table>

### Lift w/Screws - Contemporary (8/2017 - Present)

#### Bar Lift w/Screws

<table>
<thead>
<tr>
<th>Color</th>
<th>Order No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>White</td>
<td>9160290</td>
</tr>
<tr>
<td>Stone</td>
<td>9160291</td>
</tr>
<tr>
<td>Gold Dust</td>
<td>9160288</td>
</tr>
<tr>
<td>Black</td>
<td>9160289</td>
</tr>
<tr>
<td>Bright Brass</td>
<td>9160281</td>
</tr>
<tr>
<td>Satin Nickel</td>
<td>9160285</td>
</tr>
<tr>
<td>Oil-Rubbed Bronze</td>
<td>9160283</td>
</tr>
<tr>
<td>Antique Brass</td>
<td>9160280</td>
</tr>
<tr>
<td>Brushed Chrome</td>
<td>9160282</td>
</tr>
<tr>
<td>Polished Chrome</td>
<td>9160284</td>
</tr>
<tr>
<td>Distressed Bronze</td>
<td>9160286</td>
</tr>
<tr>
<td>Distressed Nickel</td>
<td>9160287</td>
</tr>
</tbody>
</table>
## Sash

### Sash Hardware / Opening Control Device Kit

**Opening Control Device Kit**

<table>
<thead>
<tr>
<th>Component</th>
<th>Finish</th>
<th>Order No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Control Device</td>
<td>Stone</td>
<td>9021976</td>
</tr>
<tr>
<td>Boot</td>
<td>Stone</td>
<td>9021976</td>
</tr>
<tr>
<td>Bumper</td>
<td>Stone</td>
<td>9021976</td>
</tr>
<tr>
<td>Accessory Guide</td>
<td>Stone</td>
<td>9021977</td>
</tr>
</tbody>
</table>

**Kit includes:**
- Two opening control devices, two boots, screws, bumpers and Accessory Guide 9021977.

### Opening Control Device / Factory Installed

**Note:**
See Dealer Bulletin 56-17 for more information.

<table>
<thead>
<tr>
<th>Finish</th>
<th>Order No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stone</td>
<td>9152278</td>
</tr>
<tr>
<td>White</td>
<td>9152277</td>
</tr>
<tr>
<td>Black</td>
<td>9152281</td>
</tr>
</tbody>
</table>

### Screw - Opening Control Device / Factory Installed

**Description:**
6-18 x 7/8” PHFH TYP A Tapping

<table>
<thead>
<tr>
<th>Color</th>
<th>Order No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stone</td>
<td>9152280</td>
</tr>
<tr>
<td>White</td>
<td>9152279</td>
</tr>
<tr>
<td>Black</td>
<td>9172547</td>
</tr>
</tbody>
</table>

### Shim Kits/Components

#### Shim Kits

<table>
<thead>
<tr>
<th>Color</th>
<th>Keeper</th>
<th>Lock</th>
<th>Keeper</th>
<th>Lock</th>
<th>Kit (Lock &amp; Keeper)</th>
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400 Series Tilt-Wash Insert Windows (2011 to Present)

Tilt-Wash Insert Windows

## Sash

<table>
<thead>
<tr>
<th>Sash Components / Miscellaneous</th>
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<tbody>
<tr>
<td><strong>Pivot - Sash</strong></td>
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<tr>
<td><img src="image.png" alt="Pivot - Sash" /></td>
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<td><strong>Order No.</strong></td>
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</table>

| **Screw - Sash Pivot**          |
| **Description**                 |
| 6-10V 3/4˝PLS Z PH S oval 410 SS brite wax |
| **Order No.**                   |
| 3621996                         |
# Sash Balancers

## Note:
The balancer number is imprinted onto the side of each balancer. The first two characters are the case length, and the last character is the load rating code letter. Refer to the charts below to find the proper order number.

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### Balancer Parts

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# Glass

## Glass - Picture and Transom Units

### Glass options (See Logo example):

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<thead>
<tr>
<th>Glass Logo</th>
<th>Sample Option</th>
<th>Tempered Logo</th>
</tr>
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<tbody>
<tr>
<td><strong>Andersen®</strong>&lt;br&gt;© 2016</td>
<td>See Logo example</td>
<td><strong>Glass Date:</strong>&lt;br&gt;2015 - 2016 2.4</td>
</tr>
<tr>
<td><strong>High-Performance Low-E4®</strong>&lt;br&gt;SmartSun™</td>
<td>High-Performance Low-E4® Sun</td>
<td><strong>High-Performance Low-E4® Tempered</strong>&lt;br&gt;SmartSun™ Tempered</td>
</tr>
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### Glass pane thickness:

<table>
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<tr>
<th>Glass Date:</th>
<th>Pane Thickness:</th>
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<tr>
<td>2016 - Present</td>
<td>2.2</td>
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<tr>
<td>2011 - 2015</td>
<td>3.0</td>
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</tbody>
</table>

### Factory applied grille options:

- Finelight™ grilles-between-the-glass
- High-definition grilles - Full divided light with spacer
- Simulated divided light without spacer
- Exterior grilles

To order, state:

1. Description of Part (Picture or Transom window glass)
2. Quantity
3. Product ID (from product label, see page 5)
4. Glass Pane Thickness (If not available from ID)
5. Options Desired (if different than original product)
**Insect Screen - Full**

Note:
Full window insect screens with TruScene® screens are made to order. Second set of latches required only when screen height is greater than 69.844", unless center bar location dimension is less than 34.550".

To order, state:
1. Description of Part (full insect screen with TruScene® screen)
2. Quantity
3. Product ID (from product label, see page 5)

**Insect Screen - Full / Standard**

Note:
Full window insect screens with standard screens are made to order. Second set of latches required only when screen height is greater than 69.844", unless center bar location dimension is less than 34.550".

To order, state:
1. Description of Part (full insect screen with standard screen)
2. Quantity
3. Product ID (from product label, see page 5)
# Insect Screens

## Insect Screen - Half

**Note:**
See [Accessory Guide 0005475](#).

![Tilt-Wash Insert Window Half Insect Screen](#)

## Insect Screen - Half / TruScene®

**Note:**
TruScene® half insect screen replacements are made to order.

*To order, state:*
1. Description of Part (TruScene® half screen)
2. Quantity
3. Product ID (from product label, see page 5)

## Insect Screen - Half / Standard

**Note:**
Standard half insect screen replacements are made to order.

*To order, state:*
1. Description of Part (Standard half screen)
2. Quantity
3. Product ID (from product label, see page 5)
## Insect Screen Parts

### Screen Lock with Housing (Pair)

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<td>Terratone®</td>
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<td>Sandtone</td>
<td>1191313</td>
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<td>Forest Green</td>
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### Bug Seal

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### Screen Clip - Top Rail

Ref. No. 1 [page 19]

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<th>Note: Use with full screen.</th>
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</table>

Order No. 9069417
Grilles

### Interior Grilles

**Interior Grilles - Removable**

**Note:**
See [Accessory Guide 9033637](#).

![Interior Grille Diagram]

**Note:**
Removable interior grilles are made to order. Grilles include fasteners.

**To order, state:**
1. Description of Part (removable interior grilles)
2. Quantity
3. Product ID (from product label, see page 5)

### Interior/Exterior Grilles - High-Definition

**Note:**
Replacement Finelight™ grilles, high-definition interior and exterior grilles are available as part of a replacement sash only. To order, see upper and lower sash, page 8.

### Interior Grille Parts

**Fastener - Grille Plunger**

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### Installation Guide/Aid

<table>
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### Frame Assembly

**Note:**
See latest [Product Details](#).

<table>
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<tr>
<th>Component</th>
<th>Diagram</th>
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<tbody>
<tr>
<td>Head Jamb Liner</td>
<td><img src="image1" alt="Diagram" /></td>
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<tr>
<td>Upper Sash</td>
<td><img src="image2" alt="Diagram" /></td>
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<tr>
<td>Keeper</td>
<td><img src="image3" alt="Diagram" /></td>
</tr>
<tr>
<td>Inside Head Stop</td>
<td><img src="image4" alt="Diagram" /></td>
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<tr>
<td>Inside Side Stop</td>
<td><img src="image5" alt="Diagram" /></td>
</tr>
<tr>
<td>Lock</td>
<td><img src="image6" alt="Diagram" /></td>
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<td>Lower Sash</td>
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<td>Inside Sill Stop</td>
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<tr>
<td>Upper Sash</td>
<td><img src="image9" alt="Diagram" /></td>
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<tr>
<td>Lower Sash</td>
<td><img src="image10" alt="Diagram" /></td>
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<tr>
<td>Balance Cover</td>
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**Tilt-Wash Frame Assembly**
## Jamb Liners

### Jamb Liner - Side

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<th>Note:</th>
<th>Side jamb liners are made to order.</th>
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<tr>
<td>Kit includes:</td>
<td>Side jamb liner, balance covers (2), chimney plug, end plugs (3), support covers (2), wash assist stop, checkrail weatherstrip pad</td>
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</table>

**To order, state:**
1. Description of Part (side jamb liner, RH or LH)
2. Quantity
3. Color (gray or white)
4. Product ID (from product label, see page 5)

### Jamb Liner - Head

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<th>Note:</th>
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### Foam - Side Jamb Liner

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### Stops

#### Stop - Tilt Wash Insert Units / Head

![Stop Diagram](image1)

*To order, state:*
1. Description of Part (head stop)
2. Quantity
3. Product ID (from product label, see page 5)

#### Stop - Tilt Wash Insert Units / Side

![Stop Diagram](image2)

*To order state:*
1. Description of Part (side stop, RH or LH)
2. Quantity
3. Product ID (from product label, see page 5)

#### Stop - Picture and Transom Units / Head

![Stop Diagram](image3)

*To order state:*
1. Description of Part (head stop)
2. Quantity
3. Product ID (from product label, see page 5)

#### Stop - Picture and Transom Units / Side

![Stop Diagram](image4)

*To order state:*
1. Description of Part (side stop, RH or LH)
2. Quantity
3. Product ID (from product label, see page 5)

#### Stop - Picture and Transom Units / Sill

*To order state:*
1. Description of Part (sill stop)
2. Quantity
3. Product ID (from product label, see page 5)

#### Stop - Tilt Wash Insert Units / Sill / 0 Degree

![Stop Diagram](image5)

*To order state:*
1. Description of Part ((sill stop, 0 degree)
2. Quantity
3. Product ID (from product label, see page 5)

#### Stop - Tilt Wash Insert Units / Sill / 8 Degree

![Stop Diagram](image6)

*To order state:*
1. Description of Part ((sill stop, 8 degree)
2. Quantity
3. Product ID (from product label, see page 5)
Frames

Stop - Tilt Wash Insert Units / Sill / 14 Degree

To order state:
1. Description of Part (sill stop, 14 degree)
2. Quantity
3. Product ID (from product label, see page 5)

Glass Stop - Picture and Transom Units / Head

To order state:
1. Description of Part (glass stop head)
2. Quantity
3. Product ID (from product label, see page 5)

Glass Stop - Picture and Transom Units / Side

To order state:
1. Description of Part (glass side stop, RH or LH)
2. Quantity
3. Product ID (from product label, see page 5)

Glass Stop - Picture and Transom Units / Sill

To order state:
1. Description of Part (glass sill stop)
2. Quantity
3. Product ID (from product label, see page 5)

Filler

Filler - Picture and Transom Units

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<td>9043854</td>
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</tbody>
</table>

### Cover / Side Jamb Liner

<table>
<thead>
<tr>
<th>Note: Replacement balancer covers to be cut in the field from lineal length sent.</th>
<th>Length</th>
<th>Color</th>
<th>Order No.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>44 1/16”</td>
<td>White</td>
<td>1650062</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Gray</td>
<td>2700135</td>
</tr>
</tbody>
</table>

### Support Cover / Side Jamb Liner

<table>
<thead>
<tr>
<th>Length</th>
<th>Color</th>
<th>Order No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>4 5/8”</td>
<td>White</td>
<td>9043713</td>
</tr>
<tr>
<td></td>
<td>Gray</td>
<td>9043714</td>
</tr>
</tbody>
</table>

### End Plug - Head

<table>
<thead>
<tr>
<th>Order No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>9043850</td>
</tr>
</tbody>
</table>

### End Plug - Sill

<table>
<thead>
<tr>
<th>Left</th>
<th>Right</th>
</tr>
</thead>
<tbody>
<tr>
<td>9045104</td>
<td>9045105</td>
</tr>
</tbody>
</table>

### Sill Plug

<table>
<thead>
<tr>
<th>Order No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>9043852</td>
</tr>
</tbody>
</table>

### Chimney Plug

<table>
<thead>
<tr>
<th>Order No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>9043851</td>
</tr>
</tbody>
</table>
## Frames

<table>
<thead>
<tr>
<th>Component</th>
<th>Order No.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Balancer Clip</strong></td>
<td></td>
</tr>
<tr>
<td><img src="image" alt="Balancer Clip" /></td>
<td>9045101</td>
</tr>
<tr>
<td><strong>Glass Clip (Klick Fastener) - Picture and Transom Units</strong></td>
<td></td>
</tr>
<tr>
<td><img src="image" alt="Glass Clip" /></td>
<td>0102080</td>
</tr>
<tr>
<td><strong>Wash Assist</strong></td>
<td></td>
</tr>
<tr>
<td><img src="image" alt="Wash Assist" /></td>
<td>1643027</td>
</tr>
<tr>
<td><strong>Exterior Trim Stop Cover</strong></td>
<td></td>
</tr>
<tr>
<td><img src="image" alt="Exterior Trim Stop Cover" /></td>
<td></td>
</tr>
</tbody>
</table>

### Exterior Trim Stop Cover

**Note:**
Exterior stop cover snaps into outside frame member creating a finished look between the insert window and the existing exterior window trim. Available as single pieces or a package of 20. Cut trim stop cover to desired width.

<table>
<thead>
<tr>
<th>Length</th>
<th>Finish</th>
<th>Single Piece</th>
<th>Package of 20</th>
</tr>
</thead>
<tbody>
<tr>
<td>12 ft</td>
<td>White</td>
<td>0112072</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Terratone®</td>
<td>0112074</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Sandtone</td>
<td>0112073</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Forest Green</td>
<td>0112075</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Canvas</td>
<td>9064537</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Dark Bronze</td>
<td>9074456</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Black</td>
<td>9131759</td>
<td></td>
</tr>
</tbody>
</table>
### Narrow Joining Parts

**Trim Strip - Exterior Mull**

<table>
<thead>
<tr>
<th>Color</th>
<th>4 ft</th>
<th>7 ft</th>
<th>12 ft</th>
</tr>
</thead>
<tbody>
<tr>
<td>White</td>
<td>1292078</td>
<td>0112052</td>
<td>1292178</td>
</tr>
<tr>
<td>Terratone®</td>
<td>1292080</td>
<td>0112054</td>
<td>1292180</td>
</tr>
<tr>
<td>Sandtone</td>
<td>-</td>
<td>0112053</td>
<td>1292179</td>
</tr>
<tr>
<td>Forest Green</td>
<td>-</td>
<td>0112055</td>
<td>1292181</td>
</tr>
<tr>
<td>Canvas</td>
<td>9064538</td>
<td>9064536</td>
<td>9064539</td>
</tr>
<tr>
<td>Dark Bronze</td>
<td>9078217</td>
<td>9078216</td>
<td>9078218</td>
</tr>
<tr>
<td>Black</td>
<td>9138794</td>
<td>9138793</td>
<td>9067349</td>
</tr>
</tbody>
</table>

### Inside Casing - Interior Mull

<table>
<thead>
<tr>
<th>Finish</th>
<th>6 ft</th>
<th>8 ft</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Single Piece</td>
<td>Package of 20</td>
</tr>
<tr>
<td>Pine</td>
<td>1611557</td>
<td>0112056</td>
</tr>
<tr>
<td>Maple</td>
<td>0102593</td>
<td>0112057</td>
</tr>
<tr>
<td>Oak</td>
<td>0102591</td>
<td>0112058</td>
</tr>
<tr>
<td>Prefinished White</td>
<td>0102595</td>
<td>0112059</td>
</tr>
</tbody>
</table>

### Joining Hardware Kit

**Kit includes:**
- 2 joining brackets, 22 joining screws, and a joining installation guide

<table>
<thead>
<tr>
<th></th>
<th>Order No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Joining Brackets (Pair)</td>
<td>0102022</td>
</tr>
<tr>
<td>Joining Screw</td>
<td>0112042</td>
</tr>
<tr>
<td></td>
<td>0112077</td>
</tr>
</tbody>
</table>

Note: #8 x 1 1/8”
Sold individually. 22 screws are required per join. Screws are included in joining hardware kit above.
## Installation Materials

### Installation Kit - Double-Hung Units

<table>
<thead>
<tr>
<th>Note:</th>
<th>Order No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>One kit is shipped with each double-hung insert window.</td>
<td>9045106</td>
</tr>
</tbody>
</table>

**Kit includes:** Installation screws, 40 installation shims (1/16” thick, quantity 32; 1/32” thick, quantity 8), 3/8” diameter backer rod, and hole plugs

### Installation Kit - Picture and Transom Units

<table>
<thead>
<tr>
<th>Note:</th>
<th>Order No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>One kit is shipped with each picture or transom insert window.</td>
<td>0102021</td>
</tr>
</tbody>
</table>

**Kit includes:** Installation screws, 56 installation shims (1/16” thick, quantity 40; 1/32” thick, quantity 16), 3/8” diameter backer rod

### Hole Plug

<table>
<thead>
<tr>
<th>Note:</th>
<th>Color</th>
<th>Order No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Quantity of 6.</td>
<td>Gray</td>
<td>9044914</td>
</tr>
<tr>
<td></td>
<td>White</td>
<td>9045102</td>
</tr>
</tbody>
</table>

### Installation Shim Insert

<table>
<thead>
<tr>
<th>Case of 2000</th>
</tr>
</thead>
<tbody>
<tr>
<td>1/16”</td>
</tr>
<tr>
<td>0112081</td>
</tr>
</tbody>
</table>

### Installation Screw - Double-Hung Units

<table>
<thead>
<tr>
<th>Note:</th>
<th>Order No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>#8 x 2” panhead</td>
<td>0112047</td>
</tr>
</tbody>
</table>

**Used to attach insert frame to existing opening.**

### Exterior Trim Stop Cover

<table>
<thead>
<tr>
<th>Note:</th>
<th>Length</th>
<th>Finish</th>
<th>Single Piece</th>
<th>Package of 20</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exterior stop cover snaps into outside frame member creating a finished look between the insert window and the existing exterior window trim. Available as single pieces or a package of 20. Cut trim stop cover to desired width.</td>
<td>12 ft</td>
<td>White 0112072</td>
<td>Terratone® 0112074</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Sandtone 0112073</td>
<td>Forest Green 0112075</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Canvas 9064537</td>
<td>Dark Bronze 9074456</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Black 9131759</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
400 Series Tilt-Wash Insert Windows (2011 to Present)

Installation Materials

Stops - Interior

Note:
The interior stop can be ripped to desired width. Rip down center of part to obtain two stops approximately 1-1/4” wide. Interior stop profile is reversible after ripping. Use the milled profile to complement Tilt-Wash insert window sash profile or use reverse side with square edge to trim interior of window.

<table>
<thead>
<tr>
<th>Dimensions (w x l)</th>
<th>Finish</th>
<th>Single</th>
<th>Box of 6</th>
</tr>
</thead>
<tbody>
<tr>
<td>2 1/32 x 48</td>
<td>Pine</td>
<td>0112021</td>
<td>0112121</td>
</tr>
<tr>
<td></td>
<td>Maple</td>
<td>0112022</td>
<td>0112122</td>
</tr>
<tr>
<td></td>
<td>Oak</td>
<td>0112023</td>
<td>0112123</td>
</tr>
<tr>
<td></td>
<td>Prefinished White</td>
<td>0112024</td>
<td>0112124</td>
</tr>
<tr>
<td>2 1/32 x 84</td>
<td>Pine</td>
<td>0112025</td>
<td>0112125</td>
</tr>
<tr>
<td></td>
<td>Maple</td>
<td>0112026</td>
<td>0112126</td>
</tr>
<tr>
<td></td>
<td>Oak</td>
<td>0112027</td>
<td>0112127</td>
</tr>
<tr>
<td></td>
<td>Prefinished White</td>
<td>0112028</td>
<td>0112128</td>
</tr>
</tbody>
</table>
Service Replacement

Service Replacement Only

**Service Replacement Only Parts**

**Note:**
This section is specifically designed for parts that should only be ordered if a Territory Service Manager/Service Provider Company has requested them to be ordered or if the customer agrees to also pay for a non-warranty repair/replace service job (subject to availability) for these parts to be installed. We do not recommend anyone other than a trained AW employee or Service Provider install these parts due to the complexity of installation, modifications required for installation and/or requirement of special tools.

---

**Complete Frame**

**Complete Frame**

- Inside stop
- Side jamb
- Side jamb liner
- OFM

**Note:**
Replacement frames are made to order.

Frame includes assembled wood jambs with OFM, side jamb liners, head liner, and inside stops. Balancers included if referenced in description. Frame does not include L-trim.

**To order, state:**
1. Description of part (Complete Frame with balancers or Complete Frame without balancers)
2. Quantity
3. Product ID (from product label, see page 5)
## Glazing Bead

### Glazing Bead - Standard / Upper Sash

<table>
<thead>
<tr>
<th>Part Description</th>
<th>To order state:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Top Rail - Upper Sash</td>
<td>1. Description of Part (glazing bead type):</td>
</tr>
<tr>
<td></td>
<td>Top Rail - Upper Sash</td>
</tr>
<tr>
<td></td>
<td>Stile - Upper Sash</td>
</tr>
<tr>
<td></td>
<td>Upper Check Rail - Upper Sash</td>
</tr>
<tr>
<td>Stile - Upper Sash</td>
<td>2. Quantity</td>
</tr>
<tr>
<td></td>
<td>3. Product ID (from product label, see page 5)</td>
</tr>
<tr>
<td>Upper Check Rail - Upper Sash</td>
<td></td>
</tr>
</tbody>
</table>

### Glazing Bead - Standard / Lower Sash

<table>
<thead>
<tr>
<th>Part Description</th>
<th>To order state:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lower Check Rail - Lower Sash</td>
<td>1. Description of Part (glazing bead type):</td>
</tr>
<tr>
<td></td>
<td>Lower Check Rail - Lower Sash</td>
</tr>
<tr>
<td></td>
<td>Stile - Lower Sash</td>
</tr>
<tr>
<td></td>
<td>Bottom Rail - Lower Sash</td>
</tr>
<tr>
<td>Stile - Lower Sash</td>
<td>2. Quantity</td>
</tr>
<tr>
<td></td>
<td>3. Product ID (from product label, see page 5)</td>
</tr>
<tr>
<td>Bottom Rail - Lower Sash</td>
<td></td>
</tr>
</tbody>
</table>
Glazing Bead - High Definition / Upper Sash

To order state:
1. Description of Part (glazing bead type):
   - Top Rail - Upper Sash
   - Stile - Upper Sash
   - Upper Check Rail - Upper Sash
2. Quantity
3. Product ID (from product label, see page 5)

---

Glazing Bead - High Definition / Lower Sash

To order state:
1. Description of Part (glazing bead type):
   - Lower Check Rail - Lower Sash
   - Stile - Lower Sash
   - Bottom Rail - Lower Sash
2. Quantity
3. Product ID (from product label, see page 5)
Service Replacement Only

### Exterior Grilles - HDN

**Exterior Grille - HDN / Lineal / PVC**

<table>
<thead>
<tr>
<th>Length</th>
<th>White</th>
<th>Terratone®</th>
<th>Sandtone</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>3/4&quot;</td>
<td>7/8&quot;</td>
<td>1 1/8&quot;</td>
</tr>
<tr>
<td>60 in</td>
<td>2322030</td>
<td>2322034</td>
<td>2322038</td>
</tr>
<tr>
<td>84 in</td>
<td>2322031</td>
<td>2322035</td>
<td>2322039</td>
</tr>
</tbody>
</table>